

Our Healthcare Journey: A Monthly Bulletin for Ohio's In-Home Service Providers

October 3rd, 2022



Welcome to the first installment of the monthly newsletter for Ohio's in-home service providers prepared by Public Consulting Group (PCG)! We are excited to announce this monthly bulletin! Each month, look out for a roundup of the resources, training, and support available to help ensure your success as an Ohio Home and Community-Based Services (HCBS) Waiver / in-home service provider.

You can also visit [our website](#) to view this content at a later time.

We hope you will find this information helpful!

Rule Changes

Important Rule Change

On July 1, 2022, the Incident Management Rule, OAC 5160-44-05 was modified and now reflects new incident categories. You can review these changes by clicking [here](#).

To be notified about rule changes as they occur, please sign up to receive email alerts from [Rule Watch Ohio](#).

Training Opportunities

Continuing Education Courses Held Monthly

PCG is now hosting live, virtual continuing education (CE) trainings on the last Wednesday of each month. Following each live event, all training content will be available online on [our website](#). We hope you'll join us during the live sessions!

- **CEs for non-licensed providers:** Non-licensed providers can attend either the live training or view the recorded training. Each 1-hour training topic can be applied to the annual 12-hour CE waiver rule requirement. Certificates of completion will be emailed after the training has been successfully completed.
- **CEs for licensed professionals:** Licensed professionals (social workers, counselors, and RNs) **MUST** attend the LIVE training sessions in full in order to receive professional CEs. Trainings that are eligible for **licensed professional CEs** will be marked as such. Upon completion of the course and the required course evaluation, PCG will issue you a certificate of completion to ensure that you have the proper documentation needed for licensure.

Training topics will be announced in this newsletter each month. Please find the schedule for our upcoming live trainings. You may also find past trainings and the CE training schedule on [our website](#).

Managing Your Provider Business

Wednesday 10/26/2022 10:00 am via Teams Webinar

This training helps providers learn how to effectively manage their business. Topics covered include best practices for record keeping, waiver tax requirements, billing issues, and common mistakes and how to avoid them. The Structural Review process will also be discussed in detail to ensure that providers are prepared with all necessary paperwork during the Structural Review process.

Interested in joining this training? Please register [HERE](#) by 10:00 am 10/26/2022

Navigating Incident Management: Assuring the Health and Safety of Individuals on the Ohio Home Care Waiver and MyCare Ohio Waiver

Wednesday 10/26/2022 2:00 pm via Teams Webinar

This training provides a deep dive into the Incident Management Rule, which identifies events that may cause harm to the individual, such as abuse, neglect, and exploitation. The training focuses on the provider's responsibility to ensure the Individual's health and welfare as a mandated reporter. During the training, we will also review the investigation process and the provider's role in that process.

Interested in joining this training? Please register [HERE](#) by 2:00 pm 10/26/2022

After registering for the training, a confirmation with the date, time, and option to add the event to your calendar will be sent by email. The body of this email will contain an event link. Use this link to join through any web browser. You do not need to download the Teams App or Microsoft Edge. By registering in advance, you do not need a meeting passcode to join the meeting.

Both of these courses meet the requirements for ODM's required annual 12 hours of continuing education. The *Navigating Incident Management training* meets requirements for 1 hour of licensed professional CEs.

To learn more about upcoming trainings, watch recorded trainings, or review available resources and supports for providers, please visit [our website](#).

Continuing education is a critical component of strengthening your skills as a provider. We look forward to equipping you with knowledge and resources as you deliver care to those in your community. We look forward to seeing you at an upcoming training.

New Initiatives

Monthly Informational Sessions - Launch Your Healthcare Career: Exploring Opportunities as an In-Home Service Provider

Do you know someone who is interested in becoming an in-home service provider? If so, please feel free to invite them to PCG's new, monthly informational sessions!

PCG is hosting informational sessions for prospective providers on behalf of the Ohio Department of Medicaid (ODM). These sessions are for anyone interested in learning more about the flexible and rewarding career opportunities serving individuals with chronic health conditions and disabilities.

How to Join an Upcoming Informational Session:

- Visit [our website](#) and check out the Latest News section to learn more about upcoming informational sessions. You will find upcoming session dates as well as meeting links on the website

OR

- Email us at ohiohcbs@pcgus.com. Write "VIRTUAL SESSION INVITE" in the subject line. We'll be glad to share the informational session dates with you.

Keep an Eye on Our Website

PCG and the Ohio Department of Medicaid are currently working together to offer support and resources to both Home and Community-Based Services (HCBS) Wavier providers and those who benefit from these programs. [Our website](#) will become a hub for training, resources, and other aids to support both in-home service providers and the individuals they support.

Soon, you'll have access to the following types of information on our website. We hope you enjoy these resources!

- Self-paced training for individuals and providers
- Provider enrollment video tutorials and guides
- Provider forms/templates to support proper documentation
- PCG Match: an online tool to connect providers with individuals with support needs

Thank You

Your Voice Matters

Thank you for taking the engagement survey distributed in June and July. We continue to review your responses as we work to identify and implement solutions to improve Home and Community-Based Services (HCBS) and your experience as an in-home service provider!



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