



Office of
Medical Assistance

John R. Kasich, Governor
John B. McCarthy, Director

January 1, 2014

Re: New Case Management Agencies

Dear Provider:

We are writing to let you know that Ohio now has multiple case management agencies for individuals on the Ohio Home Care Waiver and Transitions Carve-Out Waiver. This means the individual(s) that you serve may have a different case manager from the one with whom you currently work. All Services Plans will be updated to reflect the currently assigned case manager. **You will continue to provide services as indicated on the individual's All Services Plan, as you do now.**

The case management agencies are distributed among four regions as follows:

- *Cincinnati Region:* **Council on Aging** (effective January 1, 2014) and **CareStar**
- *Marietta Region:* **CareSource** (effective January 1, 2014) and **CareStar**
- *Cleveland Region:* **CareStar** and **CareSource**
- *Columbus Region:* **CareStar**

As a reminder, in addition to selecting multiple case management agencies, effective July 1, 2013, Ohio also selected a statewide provider oversight contractor, Public Consulting Group Inc. (PCG) for providers who deliver services to individuals on the Ohio Home Care Waiver and Transitions Carve-Out Waiver.

In order to provide a robust provider oversight program and to ensure provider compliance and effectiveness, PCG's oversight responsibilities include ensuring providers give high-quality care to individuals on home and community-based services waiver programs; that providers meet eligibility requirements; and that providers follow program rules and requirements. For more information, please see <http://www.publicconsultinggroup.com/>.

Thank you for helping to ensure optimum health and well-being for individuals enrolled on the Ohio Home Care Waiver and Transitions Carve-Out Waiver.

Sincerely,

Debra L. Moscardino
Chief, Bureau of Long-Term Care Services and Supports

Cc: John B. McCarthy, Director
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