



ODM/ODA NF-LOC Waiver Alignment 2.0

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Waiver Alignment 101

NF-LOC Waiver System....

Duplication and Obstacles

For NF-LOC waiver recipients, providers, case management agencies, PASSPORT administrative agencies and managed care plans.

Objectives

- Modernize Ohio's 1915(c) waivers in an effort to align with Ohio Medicaid's Overall Quality Strategy
- Align waiver functions based on lessons learned in MyCare Ohio
- Achieve operational and administrative efficiencies throughout waivers
- Build a rational, sustainable delivery system that is not fragmented and works well for members and providers regardless of the payer source

Alignment of Design and Policy

- Align waiver design and policy of the MyCare Ohio, Ohio Home Care, PASSPORT and Assisted Living (as applicable) waivers
- The alignment will be achieved through waiver amendments, OAC rule filings, vendor contract requirements and sub-regulatory guidance
- Work accomplished through partnership between Medicaid and Aging
- Timeframe will be thoughtful and not quick, acknowledging the amount of work it will require

Long Term Goal

- Alignment of the four NF-based level of care waivers by establishing:
 - » One set of service definitions and specifications
 - » One incident management system
 - » One set of clinical practice standards
 - » One agency front door for waiver providers
 - » One monitoring system for waiver providers
 - » Consistent model of participant direction across waiver delivery system

Waiver Alignment – A Phase Approach*

Phase 1.0 (January 1, 2019)

- Alignment of 6 waiver services
- Alignment of rates (where applicable)
- Clinical practice standards alignment (ongoing work throughout all phases)

Phase 1.5 (July, 1, 2019)

- Alignment of incident management process
- Development of single incident management system, on target for July 1, 2019*

Phase 2.0 (July 1, 2019)

- Alignment of minimum of 3 waiver services
- Including modifying waivers to capture HOME Choice

Beyond Phase 2.0

- Continued alignment of waiver services
- Consistent model of participant direction across waiver delivery system
- One agency front door for providers
- One monitoring system for providers **All dates and information listed are subject to change.*

Where Are We Today?

Phase 1.0 Waiver Alignment (January 1, 2019)

- Alignment of six waiver services in OAC Chapter 5160-44 completed.
 - » Home Care Attendant
 - » Home Delivered Meals
 - » Home Modifications
 - » Waiver Nursing
 - » Personal Emergency Response
 - » Out-of-Home Respite

Phase 1.5 – Incident management (On target for July 1, 2019)

- Aligned incident management process for Assisted Living, MyCare, OHC and PASSPORT:
 - » Provides a single list of incident types that must be reported and investigated
- Proposed OAC Rule 5160-44-05 filed with JCARR
 - » Public Hearing - May 16, 2019
 - » JCARR – June 13, 2019
 - » Effective date is on target for July 1, 2019
 - » OAC 5160-43-06. 5160-45-05 and 5160-58-05.3 are being rescinded
- Development of a single incident database:
 - » Incidents will be reported and monitored through the single incident database
 - » Implementation date is on target for July 1, 2019

HOME Choice 2.0 (July 1, 2019)

- Current grant program ended enrollments on December 31, 2018
- New state funded program will begin on July 1, 2019
- Two services provided in HOME Choice 2.0:
 - » Transition Coordination
 - » Community Transition Services (CTS)
- Individuals enrolled on a HCBS waiver will receive CTS through their waiver
- Proposed OAC Rule 5160-51-10 filed with JCARR
 - » Public Hearing - May 16, 2019
 - » JCARR – June 13, 2019
 - » Effective date is on target for July 1, 2019

Phase 2 Waiver Alignment (July 1, 2019)

- Alignment of three waiver services in OAC Chapter 5160-44 completed.
 - » Community Transition Services
 - » Community Integration Services
 - » Home Maintenance and Chore Services

Community Transition Services

Community Transition Services (OAC 5160-44-26)

- Brand new to OHCW
- Currently in MyCare Ohio/PASSPORT/Assisted Living waivers
- Pays for non-recurring start-up living expenses when transitioning from an institutional setting to an HCBS setting
 - » Includes expenses to enable establishment of a household
 - » Must be reasonable and necessary
 - » Shall only be used if no other person, including landlord, has legal responsibility to fund the expense, and if family, neighbor, friend or community resources are unavailable

Community Transition Services (cont.)

- Doesn't include room and board, ongoing groceries/utilities/cable/internet expenses and electronics used for entertainment
- Billing maximum will be \$2,000 per waiver enrollment
- Billed on a “per job” basis using procedure code T2038
- Shall be used one time per individual per waiver enrollment

Community Transition Services (cont.)

- Can be provided up to 180 calendar days prior to an individual's discharge from institutional setting and enrollment in OHCW. In such instances, the date of service for billing purposes is the date of the individual's waiver enrollment.
- Can be provided by:
 - » Waiver agency provider
 - » Non-agency provider
 - » ODA-certified assisted living waiver service provider
 - » Transition service coordinator under contract with ODM

Community Transition Services – OHCW CMA Guidance

- This service is defined in the Ohio Home Care Waiver Case Manager Guide, section E-1: Ohio Home Care Waiver-Funded Services.
- The process for Case Managers and Transition Coordinators (TC) is defined in the Ohio Home Care Waiver Case Manager Guide, Appendix D.
- This is a one-time service available to new Ohio Home Care Waiver participants, who are transitioning from a nursing facility to the community.
- Existing OHCW participants are not eligible for this service.
- This service must be provided no later than 30-days of enrollment date.

CTS-OHCW CMA and Transition Coordinator (TC) Duties

- The CMA will conduct the initial assessment for the individual at the facility.
- If the individual is identified as a HOME Choice candidate, the assessor will email the assessment outcome to the HOME Choice mailbox: home_choice@medicaid.ohio.gov
- The Home Choice program will link the designated Transition Coordination (TC) entity to the individual who requires CTS.

CTS-OHCW CMA and Transition Coordinator (TC) Duties

- The TC will meet with the individual and determine what goods and services are necessary to support transition to the community.
- The goods, services, and estimated costs will be documented on the ODM-approved CTS Template by the TC and sent to the CMA's designated email box for review/approval/denial/CMA comments.
- The CMA will have three business days from the date the email request was sent to provide a response to the TC via the CTS template.

CTS-OHCW CMA and Transition Coordinator (TC) Duties

- This process will be replicated as often as necessary to ensure all goods and services (within the \$2000 cap) required for a safe transition are addressed.
- The CMA will document all interactions into the ODM-approved case management system, including uploading copies of all CTS templates exchanged.
- The CMA will update the Person-Centered Services Plan with the applicable and appropriate information.
- The TC will spend according to the approved plan and retain receipts for all CTS purchases made.

CTS-OHCW CMA and Transition Coordinator (TC) Duties

- The TC will remain available to the individual for a period of 30-days post-discharge.
- At the time of discharge, the CMA is responsible to initiate the appropriate waiver services and verify the usage of CTS with the individual. At the end of the 30-day community period with the TC, a final accounting of the CTS utilization will be submitted to the CMA, including copies of receipts, for the CMA to review.
- The CMA will have three business days from receipt to respond to the TC with confirmation the PCSP has been updated, or with feedback on edits required and request for resubmission.

Community Integration Services

Community Integration Services (OAC 5160-44-14)

- Brand new to OHCW
- The existing independent living assistance service in MyCare Ohio and PASSPORT will be renamed “community integration services” and will be expanded to include independent living skills training and community support coaching interventions currently in HOME Choice.
- Independent living assistance and community support coaching activities that are necessary to enable an individual to live independently and have choice of, and an opportunity to participate in a full range of community activities.

Community Integration Services (cont.)

- Independent living assistance helps individuals:
 - » Manage households and personal affairs
 - » Self-administer medications
 - » Retain community living arrangements
- It can be furnished through telephone support, in-person support, or travel attendant activities, as applicable to tasks performed.
- Community support coaching includes providing information and training to an individual so they can achieve the community integration goals identified in their person-centered services plan.

Community Integration Services (cont.)

- The service is reimbursed at a rate of \$3.50 per 15-minute unit
- The service is billed using procedure code S5135
- Can only be provided by a waiver provider agency

Community Integration Services – OHCW CMA Guidance

- This service is defined in the Ohio Home Care Waiver Case Manager Guide, section E-1:Ohio Home Care Waiver-Funded Services.
- This can be an in-person service or a phone service.
- This service allows for assistance in areas that had previously not been available in OHCW:
 - » Management of household and personal affairs,
 - » Self-administration of medications,
 - » Assistance with maintaining the individual in the community.

Community Integration Services – OHCW CMA Guidance

- Person-Centered Services Planning (PCSP) is a participant-centered function that involves the ongoing coordination of Medicaid and other formal/informal supports available to an individual.
- The CMA must identify the need for the Community Integration Service.
- The CMA must arrange and authorize for waiver services that support and enhance, but do not replace, what is already furnished by the family and/or informal caregivers.
- The CMA will update the Person-Centered Services Plan with the applicable and appropriate information.

Home Maintenance and Chore

Home Maintenance and Chore (OAC 5160-44-12)

- Brand new to OHCW
- The new service will include pest control, chore, and home maintenance and repair interventions
- Replaces two existing MyCare Ohio and PASSPORT services (Pest Control and Chore)
- Service that maintains a clean and safe living environment through the performance of tasks in the individual's home that are beyond the individual's capability

Home Maintenance and Chore (cont.)

- Covered services include:
 - » Minor home maintenance and repair
 - » Heavy household cleaning
 - » The following tasks that pose a threat to health, safety and welfare:
 - Non-routine disposal of garbage
 - Non-routine yard maintenance
 - Pest control and related tasks to prevent, eradicate or remove pests

Home Maintenance and Chore (cont.)

- Home maintenance and chore do not include:
 - » Tasks of general utility and not of direct medical or remedial benefit
 - » Jobs that add to the square footage of the home
 - » Jobs that can be accomplished through existing informal or formal supports
 - » Jobs that are the legal or contractual responsibility of someone other than the individual
 - » Jobs involving removal of modifications and returning of property to its prior condition when the individual vacates the premises
 - » Replacement or repair of a previous home modification or home maintenance and chore job damaged as a result of apparent misuse, abuse or negligence

Home Maintenance and Chore (cont.)

- The billing maximum for home maintenance and chore is \$10,000 per 12-month calendar year
- The service is billed on a “per job basis”
- The procedure code is S5121
- Can be provided up to 180 calendar days prior to an individual’s discharge from institutional setting and enrollment in OHCW. In such instances, the date of service for billing purposes is the date of the individual’s waiver enrollment.
- Can be provided by:
 - » Waiver agency provider
 - » Non-agency provider

Home Maintenance and Chore service - OHCW CMA Guidance

- This service is defined in the Ohio Home Care Waiver Case Manager Guide, section E-1: Ohio Home Care Waiver-Funded Services.
- The process for Home Maintenance and Chore is defined in the Ohio Home Care Waiver Case Manager Guide, Appendix C.
- The Home Maintenance and Chore Service is a service designed to keep individual in their residences in the community while maintaining health, welfare, and safety.
- As the CM, ask yourself if the request is related to the individual’s assessed needs, and how the proposed interventions will assist with the individual’s ability to remain in the community.

Home Maintenance and Chore service - OHCW CMA Guidance

- The CMA must conduct the initial assessment for an individual in a facility. The CMA, along with the individual and/or Authorized representative will identify the home maintenance and chore service need that must be completed prior to OHCW enrollment.

- The CMA must conduct an assessment at the individual's intended residence to evaluate the need for the requested or identified home maintenance and chore service.

Home Maintenance and Chore service - OHCW CMA Guidance

- The CMA is required to approve the lowest cost alternative that meets the individual's assessed needs.
- The date of service for home maintenance and chore approved and provided pre-waiver enrollment shall be the date on which the individual leaves the institutional setting and enrolls on the waiver.
- The date of service for home maintenance and chore approved post-waiver enrollment is the date of job completion.
- The CMA will update the Person-Centered Services Plan with the applicable and appropriate information.

Home Maintenance and Chore service - OHCW CMA Guidance

- If an individual received home maintenance and chore service(s), but was **not** enrolled in OHCW, the CMA must notify ODM at BCO@medicaid.ohio.gov
 - » The email must include the individual's name, MMIS number, DOB, reason for not enrolling on OHCW, provider name, and cost of approved service(s).
 - » All communications must be documented in the individual's electronic case file and any documents related to the service must be uploaded.

Waiver Amendments and Rule Filings

- Ohio Home Care Waiver amendment submitted to CMS on March 29th for July 1, 2019 effective date
- OAC rules filed with Joint Committee on Agency Rule Review (JCARR) on April 16th
 - » May 17, 2019 – Public Hearing at ODM
 - » June 13, 2019 – JCARR Hearing at Statehouse
 - » July 1, 2019 – Rules effective

Where Do We Go Next?

Waiver Alignment 3.0

- Initial planning is now underway for Phase 3 of waiver alignment
- Tentatively scheduled to occur in July 2020
- Will add self-direction to the Ohio Home Care Waiver
- May include alignment of supplemental adaptive and assistive devices with similar services available in MyCare and PASSPORT
- More details will be forthcoming as they are available

Conclusion

- Work is a joint effort between Medicaid and Aging, and includes active stakeholder participation
- Timeframe may have to be adjusted due to workload and potential budget implications

Questions

- Send one document, per CMA, with all questions compiled to Alicia Hullinger no later than close of business Monday, June 24, 2019.
- Alicia Hullinger
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Resources

- NF-LOC Waiver Alignment 2.0 Memo

<https://medicaid.ohio.gov/Portals/0/Providers/Enrollment%20and%20Support/NF-LOC-Waiver-Alignment-Phase2.pdf>

- NF-LOC Waiver Alignment 2.0 Rules

» <http://codes.ohio.gov/oac/5160-44-12>

» <http://codes.ohio.gov/oac/5160-44-14>

» <http://codes.ohio.gov/oac/5160-44-26>

» <http://codes.ohio.gov/oac/5160-46-04>

» <http://codes.ohio.gov/oac/5160-46-06>

» <http://codes.ohio.gov/oac/5160-58-04>

Resources (cont.)

- Incident Management
 - » <http://codes.ohio.gov/oac/5160-44-05>
- HOME Choice
 - » <http://codes.ohio.gov/oac/5160-51-10>